

Corner Gilmore Ave & Sulphur Rd, Kwinana WA 6167 PO Box 21 Kwinana WA 6966

# **Online Application Lodgment**

## **User Manual**

Our Online Services Portal provides a variety of service and payment options to the community, including the introduction of Online Lodgements for Building and Development Applications.

To assist the City with its roll out of the Online Lodgements, we're looking to engage with builders and invite them to submit and pay for their applications for Building Permits online.

## Getting started - What do you (the applicant) need to know?

#### Do I have to register and get a password?

You can choose to lodge an application as a one-time user or login as a registered user (recommended). Registered users can save time in saving their details for future lodgements and enquiries.

#### Is it easy to follow?

Yes! At the top of each entry page there's an instructions panel providing directions, hints and tips. Useful hyperlinks have also been added at various points.

#### What's involved?

You will step through the process of entering and uploading documents, making the payment and obtaining a receipt. Incomplete applications cannot be saved (or paid later), so make sure you have all the details you need to complete your lodgement. The application will then be verified by our building service team and you will receive a confirmation email that it's been accepted.

#### Can I lodge all applications online?

To lodge an application online you must select the correct type of building works from the list provided. If your application type is not listed, you'll need to submit your application in person, by mail or email to the City.

#### How can I pay?

You will be guided to the City's secure payment gateway (BPoint) for credit card payment. Invoice and cheque payments are not available for online lodgements, so if you prefer this payment method please submit your application in person, by mail or email to the City.

The pay later option allows the submission of a building application without making a payment at the time of submission. Your application will be placed on immediate hold for 48hours awaiting payment. A receipt will be generated during the submission giving the permit number and amount payable. If no payment is received within the 48hrs then your application will be refused and cancelled.

#### What documents do I need?

You will be required to upload all documentation relating to your application. Your building application can be submitted as one file in a single upload provided it doesn't exceed 10MB. If it does then you will need to separate the file into 10MB portions and upload them individually. The verge application and site plan should be submitted separately.

#### Suggested documentation listed below:

- Application Form: A fully executed application form must be lodged.
- **Certificate of Design Compliance:** A complete CDC (signed by a registered building surveyor) is required for all Certified Applications.
- Site Plan: A scaled drawing of the site area and land use of the proposed project.
- Floor Plan: A scaled plan, showing the view of each level of the structure from above.
- Elevations: At least two elevation views to scale are required.
- **Specifications/Materials:** May list the work to be carried out in what manner, and/or the materials to be used.
- **Engineers Drawings:** Structural engineer details are required for all structural work or any other detail that may be required.

- Energy Efficiency Details: All new buildings or major additions must meet the required energy efficiency/sustainability requirements.
- **Termite Treatment:** Required for all new buildings to have protection from termite entry.
- Indemnity Insurance Details: Required for all residential building work valued over \$20,000.
- Construction Training Fund (CTF): A CTF Levy Payment form is required for all residential, commercial and civil engineering projects where the total value of construction is more than \$20,000. Forms can be obtained from the CTF website by downloading a 'pay later' receipt.
- Additional Information: Any other information deemed relevant to your application

## How will you contact me?

Correspondence (including confirmations) relating to your application will be emailed. Please provide a monitored or generic email address. If at any time your information is incorrect or changes, please contact the City so we can update your records.

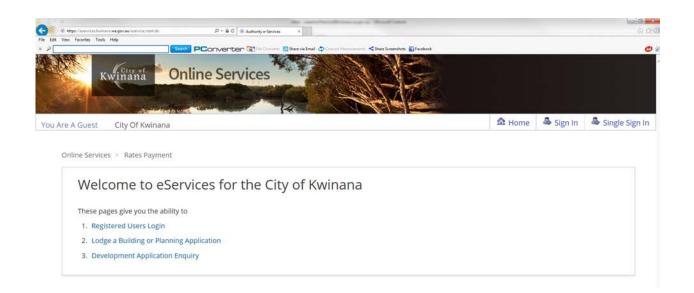
#### Who do I contact if I have problems?

Please report any issues with Online Lodgements by contacting the City via email at <u>building@kwinana.wa.gov.au.</u> To assist us with troubleshooting, please provide screen shots of the error messages, as well as any other relevant information.

Alternatively, contact the City on 9439 0200 during regular business hours.

## Signing In

To sign in to City of Kwinana's Online Lodgments visit the City's website <u>www.kwinana.wa.gov.au</u> and click on **Submit It.** 



## Selecting Registered Users Login

You will now be taken to a sign in page. Enter your username and password.

Kwinana Online Services	
u Are A Guest City Of Kwinana	
<ul> <li>Instructions         Please enter:         <ol> <li>Your logon details into the "Username" field in lowercase</li> <li>and your password in the "Password" field.</li> </ol> </li> <li>Forgotten your password?</li> </ul>	
Sign In Username (all lowercase) Builder Password Continue	
	N

Once entered, click *Continue*. You are now logged in.

## **Forgot Password**

If you have forgotten your password when attempting to sign in, click the *Forgotten your Password* option on your sign in screen.

1 Instructions	
Please enter:	
1. Your logon details into the "Username" field in lowercase	
2. Add your password in the "Password" field.	
3. To request a Login please email your Name & Address details to: ICT.Helpdesk@Kwinana.wa.gov.au	
Forgotten your password?	
Sign In	
Username (all lowercase)	
Password	
Continue	
Continue	
Continue	
Forgot Password	
Forgot Password  Instructions	
Forgot Password	
Forgot Password  Instructions Please enter your Username or Email Address	
Forgot Password	
Forgot Password  Instructions Please enter your Username or Email Address  Retrieve Password	

Enter either your username or your registered email and press Continue.

You will now be prompted to answer a password retrieval question. This would have been provided to you by the City with your username. Once entered, click *Continue*.

orgot Password					
Instructions					
Please answer the following qu	stion, and if it is correct your pass	word will be reset and emai	lled to you.		
Retrieve Password					
/hat is your Nick Name					

An email will be sent to your registered email address containing a temporary password. You may use this password to sign in.

NOTE: - Once you've logged in with your temporary password, please be sureto change it back to something more meaningful. Refer to Change Password.Change PasswordPage 5 of 18

You can change your password at anytime. Once signed in, click on *Change Password* located on the home page at item 4.

hese pages give you the ab	ility to		
1. Registered Users Login			
<ol><li>Lodge a Building or Plar</li></ol>	ning Application		
3. Development Applicatio	n Enquiry		
4. Change Password 💦			
5. Make A Payment			

Change Password 😠	
() Instructions	
Please enter your current password, your new password, and re-enter your new password to confirm.	
Please note:	
The password cannot contain spaces.	
The first character must be alphabetic.	
The password must be longer than 6 letters and less than 30.	
The old and new passwords must be different.	
Amend Your Details! Old Password New Password Confirm Password Continue	

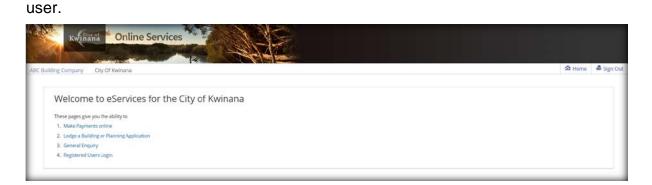
Enter your original (or temporary) password, followed by the new password you wish to change it to. Confirm your new password by typing it in again in the field provided. Once all three fields are entered, click *Continue.* 



#### Lodge Building Application

#### Select Lodge Building Application.

This can be done as a one-time user or once signed in as a registered



Please check to ensure that your application can be submitted online and click *Proceed* to continue.

You must select the correct type of building works from the list provided. If your application type is not listed, you'll need to submit your application in person, by mail or email to the City.

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Select Application Type 🔹
() Instructions
Peerse selectifie spile of application you with to lodge with council
Lodge Building Application
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Proceed
Lodge Planning Application
Panning Application - If your application's for a development with an estimated case of 37 million or more, its manufactory for your application to be referred to the (DAP, DAP applications will not commerce a formal assessment process until a pre-lodgement meeting has been held and the application is welfed by a Serier Sanctary Panning Officer or Coordinator Statutary Yourning to be a complete application. Further information passe curtant, Prenning Series - panning zamBaintana and prices
Proceed

You'll step through the process of entering, uploading documents, making the payment and obtaining a receipt. Incomplete applications cannot be saved (or paid later) so make sure you have all the details you need to complete your lodgement. At the top of each entry page there is an instructions panel providing directions, hints and tips. Useful hyperlinks have also been added at various points.

Homes (WA) Pty Ltd City	
	Of Kwinana
ncil > Lodge a Building or Pla	inning Application
Steps for the Or	nline lodgement of the Application $  \star $
1 Instructions and	General Information
	as involved in Lodging your Application
	to Lodge Building Application:
<ul> <li>Fees and Charges</li> <li>Terms &amp; Condition</li> </ul>	M - C
User Manual	
	ion - Building Approval Forms
Cancel Application	
Terms & Definiti	ions
	the application, such as council area, pre-consulation information etc
Applicant	
Details of who the Application	is for
Building Practition	ONERS Yractitioners that will be carrying out any work involved in with the Application
rovide details of all building P	ractioners that will be carrying out any work involved in with the Application
Property	
	y for which the Application is intended
Proposal	
The type of work to be carried	out on the chosen property
Fees	
ees associated with the Appli	cation and possibly inspections required
Summary	
	ntered prior to submission
Summary of the information e	
ummary of the information e	en made
ummary of the information e	

Start your application by clicking *Continue*.

## General

If you've had a pre-consultation with one of the City's Building Surveyors, enter your pre-consultation reference number in the field provided.

This field is not mandatory, however it can assist in locating or tracking your application in the future. Click *Continue*.



## Applicant

Complete the applicant details. The contact information in this section is what the City will use to contact you. If you're logged in as a registered user, the system will pre-fill you as the applicant and the information shown in this section will be the contact information the City currently has for you.

Applicant - Details				N
Title	BUS			G
Surname / Business	ABC Building Company			
First Name				
Postal Address	123 Alphabet Street			
	KWINANA WA 6167			
Postcode	6167			
Phone Numbers				
Work	08 94390200	Home Phone		
Mobile Phone		Fax	08 9439 0222	
Email Address (Required)	leeanne.parsons@kwinana.wa.gov.au			
Continue				

**Note:** If at any time your information is incorrect or changes, please contact the City so we can update your records.

## **Building Contractor Details**

Nominate who the builder will be for this application. You have three options to choose from.

Builder
● Search Builder O Owner is Builder O Applicant is Builder
Search

#### Search for Builder

You can search for the builder by their registration number or by their name. Type in the relevant criteria and click **Search**.

Building Practitioners Name - Sea	arch	
Building Practitioner Type	Builder	
Registration Number		
OR		
Surname / Business *	ABC Building	
	Search Quit to building practitioner summary	

A list of possible options will now appear. Select the correct builder and click *Continue*.

#### **Owner is Builder**

Select 'Owner is Builder' then click Continue.

```
Builder
O Search Builder O Woner is Builder Applicant is Builder
```

## **Applicant is Builder**

Select this option if you (the applicant listed) are also the builder. Click Continue.

Builder
O Search Builder O Owner is Builder 
Applicant is Builder

#### **Property Details**

You can now search for the address of the property using the lot, unit or house number as well as the street name and suburb.

Search	n by address		
Title Type	Lot	$\checkmark$	
Lot			
Diag/Plan			7
Assessmen	nt		
Level Number			Unit (eg. 12a OR 12a-13b)
House	14	(eg. 4b OR 4b-5c)	Building
Street	Peridot	×	< Suburb
Search			
Scurch			

Enter in the address click **Search**. The address (or list of possible addresses) will display. Select the correct property address by ticking the box beside the address. Click **Add Selected** and then **Continue**.

Property Selection	
Selected Properties	
Lot: 564 DP: 400176 14 Peridot Pass WELLARD WA 6170	
Remove Selected	
Search Results	
Lot: 564 DP: 400176 14 Peridot Pass WELLARD WA 6170	
Add Selected	
Continue	$\searrow$

**NOTE** – A property may not appear if the titles have not yet been released.

The system will do some verification and you will be asked if you are the owner of the property. If you're not the owner, please provide the owner names in the fields provided. Click **Continue** once the necessary questions and fields are complete.

**NOTE** – If ownership of the property has recently changed or you are not listed as the owner, the City may require further notification of change of ownership.

Property Lot: 564 DP: 400176	14 Peridot Pass WELLARD WA 6170		
Our records indicate that t	he Applicant is not the Owner of the followir	g subject Property.	
lf you are the Owner of the	subject property, indicate below and a Cou	ncil Officer will contact you.	
Property		Are you the owner of this	property?
Lot: 564 DP: 400176 14 Per	idot Pass WELLARD WA 6170	YesO No®	
l declare that l have writter	n authorisation from the owner(s) to lodge th	nis application*	⊖ Yes
Owner Name 1			Joe Bloggs
Owner Name 2			Anne Bloggs X
Owner Name 3			
Continue			

#### **Proposed Work/s**

During this section, you'll select the type of works proposed to be carried out and attach all supporting documents that are required for the application.

Each application is described as new unless it's a change or addition to an existing structure.

You must select what the National Construction Code (NCC) of the building is, for this application. This can be done by selecting an option from the drop-down list.

Select Application Type		
National Construction Code (NCC) Class of the	Building(s)*Select a value	✓
Nature of Building Work	Select a value	$\checkmark$
Floor Material *	select a value 🔽	
Roof Material *	select a value 🔽	
Wall Material *	select a value	
Frame Material *	select a value 🔽	
Number of Dwellings *	Number of Floors *	Estimated Cost *
0	o	sjo
New Area sq.m *	Existing Area sq.m *	Total Area sq.m

Now select the nature of building work by selecting an option from the drop-down list.

Select Application Type		
National Construction Code (NCC) Class of the Building(s)*	Alteration and/or Additions to existing	
Nature of Building Work	Select a value	
Floor Material *	Ancillary Accomodation	
Roof Material *	Factory Building Fence	
Wall Material *	Fit out Office Internal	
Frame Material *	Garage Gazebo Health Care Building Hotel/Motel (Boarding Hse & Guest Hse)	
Number of Dwellings *	Multiple Dwellings (2 storeys) Multiple Dwellings (3 storeys)	Estimated Cost *
ρ	Office Building Patio	slo
New Area sq.m *	Patio Enclosure	Total Area sq.m
ο	Retaining Wall Shed	O
	Shop/Retail Building Shop/Retail Building (Fit Out)	
National Construction Code (NCC) Class of the Building(s)*	Sign Single Dwelling	
Nature of Building Work	Swimming Pool (Above Ground) Swimming Pool (Below Ground)	
Floor Material *	Swimming Pool (Spa) Warehouse	

Enter the floor, roof, exterior wall and wall frame material options by selecting the correct material type from the relevant drop down lists.

**Note:** While these fields are not mandatory, completing them will assist the City in assessing your application.

÷	Select Application Type		
I	National Construction Code (NCC) Class of the Building(s)*	Alteration and/or Additions to existing	
I	Nature of Building Work	Select a value	
	Floor Material *		
l	Roof Material *	select a value 🔽	
l	Wall Material *	select a value	
	Frame Material *	select a value 🔽	
I			$\triangleright$
I	Number of Dwellings *	Number of Floors *	Estimated Cost *
I	þ	0	sþ
I	New Area sq.m *	Existing Area sq.m *	Total Area sq.m
I	þ	0	0
I			

Next are the required fields pertaining to the number of dwellings, storeys, the estimated cost of works and area. All these fields are mandatory to help calculate the correct fees to be applied to this application.

Select Application Type		
National Construction Code (NCC) Class of the $Building(s)^*$	Alteration and/or Additions to existing	
Nature of Building Work	Select a value	
Floor Material *	Concrete	
Roof Material *	select a value 🔽	
Wall Material *	select a value	
Frame Material *	select a value 🔽	
Number of Dwellings *	Number of Floors *	Estimated Cost *
p	0	s 15000 ×
New Area sq.m *	Existing Area sq.m *	Total Area sq.m
112	0	112

You don't have to complete the additional fields unless your application contains more than one type of works i.e. single dwelling and patio. For multiple types of works on the same property, you may continue to answer the repeated questions as you scroll down.

You will need to answer the additional questions below. Select your answers accordingly by selecting the yes or no options.

If you wish to apply for a verge permit with your building application you simply answer yes to the question. The \$164 verge application fee will be added to your fees requiring a separate file uploaded containing the verge application form and a site plan of the verge.

THE FOLLOWING INFORMATION IS REQU	IRED TO	ASSIST US IN ASSESSING YOUR APPLICATION
★ ls this a certfiied application (if yes, a Certificate of Design Compliance is required)	Yes	No
★ Do you wish to submit a verge application (if yes, a Application Form & Site Plan is required)	Yes	Νο
★ Does the project require installation of an apparatus for the treatment of sewage? If yes, this applicaiton must not be subitted unless the approval has been granted.	Yes	No
* Is the construction value more than \$20,000	Yes	No
★ Do you wish to pay the CTF as part of this application to the Permit Authority (City of Kwinana)?	Yes	No
Continue Clear		

Once you've completed everything that's required in this section, click Continue.

## Attachments

You'll now be required to upload your documents.

Your building application can be submitted as one file in a single upload provided it doesn't exceed 10MB. If it does then you will need to separate the file into 10MB portions and upload them individually.

The verge application and site plan should be submitted separately.

To upload your attachments, select *Electronic Copy* from the drop down list and then click *Choose File*.

Building Application	
Building application upload can be submitted as one file provided it doesn't exceed 10MB. If it does then you will need to the file into 10MB portions and upload individually.	separate
Please Select	
Choose File No file chosen	
	Building application upload can be submitted as one file provided it doesn't exceed 10MB. If it does then you will need to the file into 10MB portions and upload individually. Please Select

You can now browse to the folder or document store where your attachments are held on your computer. Once you have selected your attachment, click *Open* and your attachment will load.

		Building1					- 0 ×
File Home Share View							~
🕣 💿 🔹 🕆 📕 🔹 This PC 🔹 Local Disl	k (C: on AIO02) + MSP_Transfer + Building1				v C	Search Building1	P
¥ Favorites	A Name *	Date modified	Туре	Size			
E Desktop	Application Form	19/08/2015 11:23	Adobe Acrobat D	154 KB			
Le Downloads	🗮 Elevation	19/08/2015 11:25	Adobe Acrobat D	245 KB			
	🗮 Engineering Drawings	19/08/2015 11:26	Adobe Acrobat D	175 KB			
This PC	📜 Floor Plan	19/08/2015 11:41	Adobe Acrobat D	3,342 KB			
E CD/DVD Drive (D: on AlO02)	📃 Indemnity Insurance	19/08/2015 11:17	Adobe Acrobat D	1,213 KB			
he Desktop	📆 Site Plan	19/08/2015 11:24	Adobe Acrobat D	556 KB			
Documents	SpecificationMaterials	19/08/2015 10:41	Adobe Acrobat D	132 KB			
Downloads	E 🗐 Termite Treatment	19/08/2015 11:36	Microsoft Word D	\$37 KB			
Ca Local Disk (C: on Al002)							
January Dell							
July Drivers							
🍶 Email_files							
🕌 Hotfix							
🌲 inetpub							
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MSP_Transfer							
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🌲 Program Files (x86)							
TempPath							
UpdateChromeLinksLogs		10					
Jusers 🕹							
🕌 Windows							
Music							
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P Network Drive (M: on Al002)	v						
items							

You don't need to wait for attachments to upload. You can continue to add new attachments directly after.

Any additional attachments can be added by selecting *Electronic Copy* from the drop down list. Select *Browse* and continue to add your attachment in the same manner as the previous attachments.

Attachment Type		Additional Information	
Further Information		Building application upload can be submitted as one file provided it doesn't exceed 10MB. If it does then you will need to separa the file into 10MB portions and upload individually.	ite
Choose File Delivery Method	N	Please Select	٠
File To Upload	La	Choose File No file chosen	

**Note:** If after pressing continue you receive a validation error, it may be due to attachments not being loaded correctly. In some instances, it's also due to multiple attachments having the exact same title.

## Fees

Fees will be displayed based on the information you have provided in the previous stages.

The pay later option allows the submission of a building application without making a payment at the time of submission. Your application will be placed on immediate hold for 48 hours awaiting payment.

A receipt will be generated during the submission giving the permit number and amount payable. If no payment is received within the 48 hours then your application will be refused and cancelled.

#### Click Continue.

#### Summary

A summary will be shown of your full application. Please review the summary and acknowledge you have read the Terms and Conditions by placing a tick at the bottom of the page then click *Continue*.

	iding Praditioners Property Proposal	Frees Summary Payment Tax Inci	ice/Receipt		
Instructions     Passe review your Application before     General information to Lodge Build	continuing				
Frees and Diarges     Terms & Conditions					
Char Manual     Building Commission - Building A	azezuel Forme				
Cancel Application					
Aplication Type	Lodge Building Application				
Reconsultation Reference M* (Optional) Datable Council	No	Reference (D	94096		
MUDPLEVIC.	140				
Applicant Details					
tie	Dustrawa				
Arrvene / Company	ABC Building Company				
aven.					
forcal Address.	CO3 Alphabet Street				
	KNENANA WA GLGT				
Concorde	6167				
Mork	DR 94390200	Home			
Nork Votilie	ne militate	Fax	08 9439 0222		
inal	www.wanton@iuinana.ukgou.au				
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#### Confirmation of details

I agree I have read Terms and Conditions and that all details provided are correct.  $oldsymbol{\overline{V}}$ 

Continue Cancel Application

#### Payment

Payment is required so that your application can be processed. Please select *Bpoint* and then click *Submit*. This will advise you of the total fees to be paid for your application

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## Make Payment

By clicking the **Submit** button, you are confirming that you accept the payment amount.

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Click the Submit button if you agree to pay the amount listed. By clicking cancel, you will be taken back to the payment screen.	
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You are required to pay the following amount:	
Building Permit	\$96.
Building Services Levy	\$56.
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Total	\$157.
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## **Online Payment Page**

Select what card option you are paying with (MasterCard or Visa) and click *Submit*.

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#### **Enter Card Details**

Enter in the card number, expiry month/year and card's CVV (card verification value) which is the last three digits on the back of your card. Once entered, click *Submit*. It may take a few moments for your payment to be processed.

**NOTE** – Do not click the cancel, back or refresh buttons on your browser during this time

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		>> Contact Us	
		Address: Cnr. Gilmore Avenue and Sulphur Road, Kwinana WA 6167	Kwinana

## Tax Invoice / Receipt

You'll receive a tax/invoice receipt for your application. You may print this page as a receipt if you wish to by clicking *Print*.

The City will receive your application once all fees have been received and a review will be completed to verify all required information has been provided.

At completion of this verification, an email notification will be sent to you advising if the application has been accepted or rejected. Your application may be rejected if it is deemed incomplete or missing required documentation or information.

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For enquiries in regard to Online Lodgments, contact the City by email at <u>building@kwinana.wa.gov.au.</u>

Alternatively, contact the City on 9439 0200 during regular business hours.